



**NORTH  
ST. PAUL**  
*extraordinary.*

April 3, 2020

City of North St. Paul Utility Customers,

As the situation surrounding COVID-19 continues to evolve, the City of North St. Paul is actively adjusting our daily operations to respond to our customer's needs.

**City of North St Paul will not disconnect utility services and will waive late fees until further notice, provided customers contact us and enter into a mutually agreed upon payment plan that meets individual circumstances.**

Please contact the Utility Billing office at 651-747-2413 with any questions or concerns regarding your utility services.

City Hall is currently closed and will remain closed as we follow the directives of the CDC, MHD and Governor Walz in an effort to contain the spread of the Coronavirus. While the City is closed, payments can be made through our website, automated phone system, mail or by dropping off payments at one of our two drop boxes.

- \* Online payments at [www.northstpaul.org](http://www.northstpaul.org)
- \* Automated phone system payment line, please call 651-747-2463
- \* Mail to City Hall, 2400 Margaret Street, North Saint Paul, MN 55109
- \* Drive up drop box is located in front of the Fire Station
- \* Building drop box is located adjacent to the main entrance at City Hall

As always, The City of North St. Paul is committed to maintaining services to our customers during this difficult and uncertain time. Anyone experiencing hardship should call us – we don't want anyone in our community to go without these essential utilities. Please visit [www.northstpaul.org](http://www.northstpaul.org) to sign up for community notifications and monitor our response to this rapidly changing situation.

Respectfully,

Scott Duddeck  
City Manager

