
From: Chrestiansen, Lori <LoriC@ilec.coop>

Sent: Monday, March 30, 2020 1:57 PM

To: Burdette, Jessica (COMM) <jessica.burdette@state.mn.us>; Seuffert, Will (PUC) <will.seuffert@state.mn.us>

Cc: Ingvall, Ann <Annl@ilec.coop>

Subject: Minnesota Executive Order

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At this time Iowa Lakes Electric Cooperative is providing the following steps to delinquent accounts.

1. Iowa Lakes Electric Cooperative is continuing to send out delinquent notices. The notice states **payment is due on or before May 1, 2020** instead of the normal 12 days from date of notice.
2. All late fees are being waived on past due balances for the (February billing period) March bill.
3. Any customer is encouraged to contact our office anytime throughout the year if they need to make payment arrangements on their past due balances.

Lori Chrestiansen
Billing/Collections Representative
Iowa Lakes Electric Cooperative
loric@ilec.coop
800-225-4532 ext 6717