

March 30, 2020

Concerning: Response Measures to the Outbreak of COVID-19

To the Minnesota Public Utilities Commission and Minnesota Department of Commerce,

Redwood Electric Cooperative has taken the following steps to provide financial relief to our members and comply with the Emergency Executive Order 20-01.

1. Redwood Electric Cooperative has temporarily extended the MN Cold Weather Rule and extended the Cold Weather Protection to commercial services.
2. Redwood Electric Cooperative has temporarily waived late fees.
3. Redwood Electric Cooperative will work with members to make payment arrangements for those requesting assistance.

Redwood Electric Cooperative is committed to helping our members suffering from the effects of COVID-19. We have taken these temporary measures to assist our members and community.

Cooperatively,

Chad Nelsen

Operation Manager