



April 3, 2020

Dear Commissioner Kelley and Chair Sieben:

Mille Lacs Energy Cooperative (MLEC) is submitting this letter in response to your March 24, 2020 memorandum regarding utility measures in response to the Covid-19 emergency.

We at MLEC share your concern for our fellow Minnesotans during this difficult time, and we commend the Governor for his decisive action to protect the state from this unseen but deadly threat. Importantly, as a nonprofit provider of essential electric service, we will continue to put the needs and welfare of our member owners first during this emergency.

Regarding the three commitments requested in your letter, we at MLEC intend to do what we can to continue providing uninterrupted electric service to our member owners during this emergency. Specifically and consistent with the Cold Weather Rule protections in Minnesota Statutes, Section 216B.097, MLEC intends at a minimum to (1) refrain from residential customer disconnections, and to reconnect any previously disconnected residential members with a reasonable payment arrangement that reflects the financial circumstances of the member and the hardships caused by the coronavirus pandemic; (2) waive late fees that a member incurs because of economic circumstances related to the coronavirus pandemic; and (3) arrange payment arrangements for members requesting help during this time based on the financial resources and circumstances of the member.

As a provider of critical infrastructure, we will continue to look to the Governor, the President, the CDC and the WHO, and apply recommended precautions we are able to keep our employees, our members, and our community healthy during this crisis.

Sincerely,

A handwritten signature in black ink, appearing to read "Sarah Cron", written in a cursive style.

Sarah Cron
CEO