

The Commission met on **Thursday, October 16, 2014**, with Chair Heydinger, and Commissioners Lange, Lipschultz, and Wergin present.

The following matters were taken up by the Commission:

TELECOMMUNICATIONS AGENDA

P-999/R-13-459

In the Matter of Possible Amendments to Rules Concerning White Pages Directory Publication and Distribution

Commissioner Wergin moved that the Commission take the following actions:

1. Determine that rule amendments are needed as recommended by the staff with the following modifications:
 - a. Describe the customer telephone numbers to be excluded from directories at a customer's request as follows: Telephone directories shall be regularly compiled and shall contain each customer's name, telephone number, and, if practical, address, except public telephones and numbers unlisted at customer's request.
 - b. Replace part 7810.2950 in the draft with the following:

A local service provider may publish printed or electronic directories, or some combination thereof. A local service provider that does not make an electronic directory available shall distribute a printed directory to each customer, except where an offer is made and explicitly refused by the customer. A local service provider that publishes an electronic directory shall, at least as often as print directories are issued, provide notice to customers of the availability of an electronic directory, instructions on how the electronic directory may be accessed, notice that a printed directory is available upon request, and instructions on how to make the request for a printed directory. A local service provider that publishes an electronic directory must deliver a printed directory if requested by the customer. A local service provider shall not:

 - A. require customers to divulge any personally identifiable information other than their name and delivery address in order to request a complete directory that is printed or contained on a portable physical electronic medium;

- B. require users to create an account, log in, or otherwise provide any personally identifiable information in order to access an electronic directory;
 - C. obtain, use, or retain any personally identifiable information from customer use of or request for a directory, except for the limited purpose of providing a directory in the format requested; or
 - D. market services, including through its affiliate or publisher, other than directories to such requesting customers.
2. Direct staff to prepare and publish a Notice of Intent to Adopt and a Statement of Need and Reasonableness.
 3. Delegate to Commissioner Wergin the authority to approve any necessary, non-substantive edits to the draft prior to publication in the State Register.
 4. Delegate to the Executive Secretary the authority to execute documents necessary to proceed with rulemaking under the Administrative Procedure Act up to, but not including, rule adoption.

The motion passed 4 – 0.

P-999/CI-12-1329

In the Matter of the Commission Investigation of the completion of Long-Distance Calls to Rural Areas in Minnesota

Commissioner Lipschultz moved to take the following actions:

1. Deny the petitions for reconsideration filed by Minnesota Cable Association and Integra.
2. Reconsider, on its own motion, to modify and clarify ordering paragraph 2 of the Commission’s July 21, 2014 Order Requiring Interexchange Carriers to Report Call completion Complaints as follows:

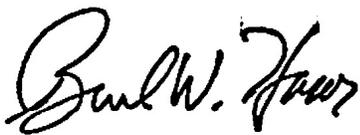
All originating interexchange carriers doing business in Minnesota shall report each reportable call completion complaint they receive to the Commission and the Department on a quarterly basis, for a one-year period. A reportable call completion complaint is a complaint by a carrier or customer, to an originating interexchange carrier, regarding the failure of a customer’s intrastate call to terminate to an end-user associated with a rural carrier, as defined in the FCC Rural Call Completion Order, at a time when the customer is able to terminate calls to other end users. Each quarterly report shall be due 30 days following the completion of the quarter, with the first quarter covering January 1, 2015 through March 31, 2015. The report shall include the following details for each complaint.

- A. ~~Root cause analysis, including a description of the steps taken in the analysis to identify the root cause and identification of the root cause or an explanation as to why a root cause could not be determined; on any call completion complaints for any intrastate call completion problem regardless of who reports the incident to the carrier.~~
- B. If an intermediate provider was used in the call path ~~was responsible for call failure~~, the name of that intermediate provider, whether the intermediate provider was responsible for the failure, and if the intermediate provider was responsible for the failure, whether the reporting interexchange carrier has removed that the intermediate provider ~~was removed~~ as a routing alternative;
- C. Any past performance or call failure problems that the interexchange carrier has had with the intermediate provider (if not already reported via this process);
- D. An explanation of what steps the interexchange carrier has taken to resolve the problem raised in the complaints and ensure call completion problems do not occur in the future, including whether the call path was rerouted and whether test lines were requested and made available; ~~with the intermediate provider to ensure call completion problems do not occur in the future.~~
- E. ~~Whether test lines were made available by the incumbent local exchange company in the exchange where the call failed, and if so, the testing process used by the interexchange carrier.~~

The motion passed 4 – 0.

There being no further business, the meeting was adjourned.

APPROVED BY THE COMMISSION: December 24, 2014



Burl W. Haar, Executive Secretary