

April 3, 2020

To Whom it may concern;

In response to the request of the PUC for information:

The City of Warren maintains electric, gas, water, and wastewater utilities for our customers.

- I. The City of Warren has extended the protection afforded under the Cold Weather Rule indefinitely. Also, we have extended protection to customers that are not covered by the Cold Weather Rule but are unable to pay their utility bill.
- II. The City of Warren has suspended late fees indefinitely.
- III. The City of Warren has always worked with all of our customers to work out payment plans that will allow customers to get current with their bills without undue hardship placed upon them.

If you need any additional information, please do not hesitate to contact:

Brent McMillan
Operations Manager
City of Warren
218-745-5343