



TODD-WADENA
ELECTRIC COOPERATIVE

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April 3, 2020

Attn: Public Utilities Commission
Department of Commerce

Subject: Management of Members Past Due Bills

Dear Commissioner Kelley and Chair Sieben:

Todd Wadena Electric Cooperative (Todd Wadena) is responding to the State of Minnesota's March 24, 2020 request for Todd Wadena's collection and disconnection intentions during the state's peacetime emergency for the COVID-19 Outbreak.

Todd Wadena supports the Governor and the state agencies concerns for all Minnesotans. We know difficult decisions are being made every day in the best interest of our country.

As a nonprofit cooperative who provides needed essential electricity, we always have and will continue to put the needs and welfare of our member owners first during this emergency. Servicing mainly Todd and Wadena counties, we know our members struggle day in and day out. We will continue to work with our members to avoid disconnection during these challenging times. Partnering with our members and various agencies is what we do now and will continue to do to get our members through this uncertain time.

Todd Wadena intends to extend the Cold Weather Rule procedures during the state's peacetime emergency. Todd Wadena will continue to work with our members on reasonable payment arrangements for the members and cooperative. With this, we will avoid disconnections and allow longer payment arrangements. Todd Wadena will waive late fees that would be charged to our members on past due bills during this same time. Our communication with our members will be: "During these difficult times, Todd Wadena will work with our members to avoid disconnection. Please email or call our office."

If there are any questions on our collection and disconnection procedures during the peacetime emergency for COVID-19 please reach out to us.

Sincerely,

Lisa Graba-Meech
Finance Manager/CFO