



People's Energy Cooperative

Your Touchstone Energy® Cooperative 

March 30, 2020

Mr. Will Seuffert
Executive Secretary
Minnesota Public Utilities Commission
121 7th Place East, Suite 350
St. Paul, MN 55101

Ms. Jessica Burdette
Energy Regulation & Planning Manager
Minnesota Department of Commerce
85 7th Place East, Suite 280
St. Paul, MN 55101

RE: RESPONSIVE MEASURES TO COVID-19
People's Energy Cooperative Steps to Care for Members
Docket No. E,G999/CI-20-375

Dear Mr. Seuffert and Ms. Burdette:

People's Energy Cooperative is submitting this letter in response to your March 25, 2020 memorandum regarding utility measures in response to the COVID-19 emergency.

Regarding the three commitments requested in your letter, we at People's Energy Cooperative intend to do all we can to continue providing uninterrupted electric service to our member owners during this emergency. Specifically, and consistent with the Cold Weather Rule protections in Minnesota Statutes, Section 216B.097, People's Energy Cooperative intends at a minimum to:

- (1) refrain from residential customer disconnections, and to reconnect any previously disconnected residential customers as part of a reasonable payment plan that reflects the financial circumstances of the customer and the hardships caused by the pandemic;
- (2) waive late fees that any residential or small business customer incurs because of economic circumstances related to the coronavirus pandemic; and
- (3) arrange payment plans for customers requesting help during this time based on the financial resources and circumstances of the customer.

We at People's Energy Cooperative share your concern for our fellow Minnesotans during this difficult time, and we commend the Governor for his decisive action to protect the state from this unseen but deadly threat. Importantly, as a nonprofit provider of essential electric service, we will continue to put the needs and welfare of our member owners first during this emergency.

Sincerely,

Michael J. Henke
President and CEO