
From: Darrick Moe <darrick@mrea.org>

Sent: Tuesday, April 07, 2020 8:01 AM

To: Christine Fox <cfox@itasca-mantrap.com>; Burdette, Jessica (COMM) <jessica.burdette@state.mn.us>

Cc: Joyce Peppin <Joyce@mrea.org>; Jenny Glumack <Jenny@mrea.org>; Dan Lipschultz (lipschultzconsulting@gmail.com) <lipschultzconsulting@gmail.com>; Seuffert, Will (PUC) <will.seuffert@state.mn.us>

Subject: Re: Covid-19 Emergency

This message may be from an external email source.

Do not select links or open attachments unless verified. Report all suspicious emails to Minnesota IT Services Security Operations Center.

Thanks Christine !

Jessica and Will,

I am resending this one to you because we didn't locate it on our end yet when we reviewed the postings on the PUC portal.

Thanks
Darrick

From: Christine Fox <cfox@itasca-mantrap.com>

Sent: Tuesday, April 7, 2020 7:53 AM

To: darrick@mrea.org

Subject: FW: Covid-19 Emergency

Darrick,

I did send this last week. Looks like I didn't get you copied on it. Sorry about that.

Chris

From: Christine Fox
Sent: Tuesday, March 31, 2020 10:21 AM
To: jessica.burdette@state.mn.us; will.seuffert@state.mn
Cc: 'Nikki Torkelson' <Ntorkelson@itasca-mantrap.com>
Subject: Covid-19 Emergency

Dear Commissioner Kelley and Chair Sieben:

Itasca-Mantrap Co-op Electrical Association is submitting this e-mail in response to your March 24, 2020 memorandum regarding utility measures in response to the Covid-19 emergency.

We at Itasca-Mantrap share your concern for our fellow Minnesotans during this difficult time, and we commend the Governor for his decisive action to protect the state from this unseen but deadly threat. Importantly, as a nonprofit provider of essential electric service, we will continue to put the needs and welfare of our member owners first during this emergency.

Regarding the three commitments requested in your letter, we at Itasca-Mantrap intend to do all we can to continue providing uninterrupted electric service to our member owners during this emergency. Specifically and consistent with the Cold Weather Rule protections in Minnesota Statutes, Section 216B.097, Itasca-Mantrap intends at a minimum to:

(1) refrain from residential customer disconnections, and to reconnect any previously disconnected residential customers as part of a reasonable payment plan that reflects the financial circumstances of the customer and the hardships caused by the pandemic;

(2) waive late fees that any residential or small business customer incurs because of economic circumstances related to the coronavirus pandemic; and

(3) arrange payment plans for customers requesting help during this time based on the financial resources and circumstances of the customer.

Thank you,

Christine Fox
President-CEO

Itasca Mantrap Co-op Electrical Ass'n
PO Box 192
Park Rapids, MN 56470

(218)732-3377