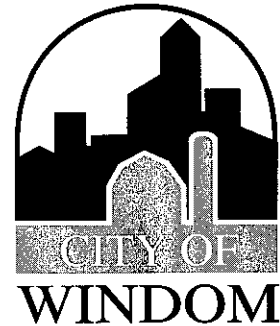


Minnesota Department of Commerce
85 7th Place E #280
St. Paul, MN 55101



RE: Docket Filing # P999/CI-20-374
Docket Filing # E, G999/CI-20-375

REVISED
REVISED

The City of Windom municipal utilities responses to these dockets are as follows:

REVISED Docket Filing # P999/CI-20-374

- I. The Windom City Council approved a non-termination policy due to Coronavirus at their regular meeting on April 7, 2020. This suspension of service disconnect is valid until May 31, 2020.
- II. The Windom City Council approved the waiver of late fees for telecom services at its April 7, 2020 regular meeting. The waiver late fees for are applicable for May and June billings.
- III. The City's telecom utility (Windomnet) has placed three free wi-fi hotspots in the community for use.
- IV. Windomnet currently does not have data usage limits on internet accounts.
- V. Windomnet has turned up connection speeds for students and faculty to help facilitate distance learning and to enable smooth flows within our network. Windomnet continues to be in close contact with the local school district to ensure students are connected.

Additional Action

The City of Windom has existing guidelines and policy related to payment plans and will continue to work with customers to make payment arrangements.

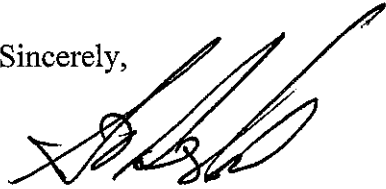
REVISED Docket Filing # E, G999/CI-20-375

- I. The Windom City Council approved implementing a non-termination policy due to Coronavirus at their regular meeting on April 7, 2020. Service terminations will be suspended until May 31, 2020.



- II. The Windom City Council approved the waiver of late fees for electric, water and wastewater services at their April 7, 2020 regular meeting. The waiver late fees for are applicable for May and June billings.
- III. The City of Windom has existing guidelines and policy related to payment plans and will continue to work with customers to make payment arrangements.

Sincerely,



Steve Nasby
City Administrator

Cc: Mayor Dominic Jones
Jason Sykora, Windom Electric Superintendent
Jeff Dahna, Windomnet General Manager
Chelsie Carlson, Finance Director\Controllor
Glenn Lund, Water\Wastewater Superintendent