

NOTICE OF COMMENT PERIOD

Issued: August 6, 2018

In the Matter of Minnesota Power's 2018 Safety, Reliability, and Service Quality Standards Report

PUC Docket Number: E015/M-18-250

Comment Period: Reply comment period closes August 20, 2018 at 4:30pm
Responses to replies close September 10, 2018 at 4:30pm

Comments received after the close of the comment period may or may not be considered by the Commission.

Issue: Responses to the concerns and proposals raised by Energy Cents Coalition in its July 30, 2018 comments

Background: On April 2, 2018, Minnesota Power (MP) filed its 2018 service quality report, which was assigned to the current docket. On July 30, in its initial comments, Energy Cents Coalition (ECC) raised concerns about MP's disconnection, payment, and reconnection practices. ECC recommended that the Commission:

- 1) Require MP to suspend all service disconnections pending an investigation;
- 2) Reject MP's proposed Remote Reconnection Pilot;
- 3) Require the Company to report participation in the low-income Energy Partners Program by counting participants rather than measures.

Filing Requirements: Utilities, telecommunications carriers, official parties, and state agencies are **required** to file documents using the Commission's electronic filing system (eFiling). All parties, participants and interested persons are encouraged to use eFiling: mn.gov/puc, select *eFiling*, and follow the prompts.

Submit Public Comments: Visit mn.gov/puc, select *Speak Up!* to find this docket, and add your comments to the discussion or email your comments to consumer.puc@state.mn.us.

Full Case Record: See all documents filed in this docket via the Commission's website at mn.gov/puc, select *Search eDockets*, enter the year (2018) and the docket number (250), select *Search*.

Subscribe to receive email notification when new documents are filed in this docket at mn.gov/puc, select *Subscribe*, or click [HERE](#) and follow the prompts.

Questions about this docket or Commission process and procedure? Contact Commission staff, Kelly Martone, at kelly.martone@state.mn.us or 651-201-2245.

Change your mailing preferences: Email docketing.puc@state.mn.us or call Leesa Norton at 651-201-2246.

To request this document in another format such as large print or audio, call 651.296.0406 (voice). Persons with a hearing or speech impairment may call using their preferred Telecommunications Relay Service or email consumer.puc@state.mn.us for assistance.