



**NOTICE OF REPLY COMMENTS REQUESTED FROM
WIMACTEL, INC. DBA INTELICALL OPERATOR SERVICES**

Issued: June 8, 2016

In the Matter of WiMacTel, Inc. dba Intellicall Operator Services Revised Tariff – Filing Updates to Company Information and Increase OSP Option A, add Rate Plan ILDA5, add Rate Plan 12A and Increase the Bill Statement Fee

PUC Docket Number: P6850/M-15-833

Comment Period: The new deadline for filing *reply* comments is **June 23, 2016** at 4:30 pm.

Comments must be received by 4:30 pm on the close date

Comments received after comment period closes may not be considered

Topics Open for Comment:

Should the Commission:

- Find that WiMacTel’s practices with respect to rate disclosure, billing, pay phone signage, and tariffs are unclear, misleading, not disclosed properly to consumers, and are not in the public interest?
- Reject WiMacTel’s petition to increase its rates, and to introduce new rate plans?
- Require WiMacTel to revise its billing format to itemize all applicable charges and provide descriptions of billed charges such that customers can accurately assess that the services for which they are billed correspond to those that they have requested and received, and that the costs assessed for those services conform to their understanding of the price charged?
- Require WiMacTel to update its tariff and site postings, and its billing format to reflect clearly the rates, including surcharges, if any, that Minnesota customers will be charged?
- Require WiMacTel to amend its rate structure to incorporate all “other surcharges” into either its per-minute, or a single-flat, rate. Require that WiMacTel disclose the flat, upfront charge, along with the per-minute rate to consumers via its payphone signage and upon a request from a consumer for a verbal rate quote?
- Require WiMacTel to explain 1) how it notifies the airport of increases to surcharges and fees and 2) whether the revenue from the surcharges and fees is included in calculation of the commission that WiMacTel shares with the airport?
- Take any other action in this proceeding?

Background: WiMacTel is the sole provider of payphone and alternative operator services at the Minneapolis – St. Paul International Airport. Initial comments were timely filed by the Minnesota Department of Commerce alleging that the company charges certain customers upwards of 75% of total costs without disclosure.

On April 27, 2016 the comment period in this case was extended at the request of Minnesota Department of Commerce under Minn. Rules, Chapter 7829. The new deadline for filing initial comments in this proceeding was April 29, 2016. The Department filed timely comments. The deadline for filing reply comments was set as May 9, 2016. No reply comments have been received. The Commission will proceed to schedule this matter to be addressed at an agenda meeting as soon as practical following the present comments deadline.

Submit Public Comments: Visit mn.gov/puc, select *Speak Up!*, find this docket, and add your comments to the discussion.

- *If you wish to include an exhibit, map or other attachment, please send your comments via U.S. Mail.*

Send U.S. Mail to Public Utilities Commission, 121 7th Place East, Suite 350, St. Paul MN 55101. Please include the Commission's docket number in all communications.

Filing Requirements: Utilities, telecommunications carriers, official parties, and state agencies are **required** to file documents using the Commission's electronic filing system (eFiling). All parties, participants and interested persons are encouraged to use eFiling: mn.gov/puc, select *eFiling*, and follow the prompts.

Full Case Record: See all documents filed in this docket via the Commission's website - mn.gov/puc, select *Search eDockets*, enter the year (15) and the docket number (833), select *Search*.

Subscribe to receive email notification when new documents are filed in this docket at mn.gov/puc, select *Subscribe*, and follow the prompts.

Questions about this docket or Commission process and procedure? Contact Commission staff, Michael McCarthy, at michael.mccarthy@state.mn.us or 651-201-2208.

Change your mailing preferences: Email docketing.puc@state.mn.us or call 651-201-2204

This document can be made available in alternative formats (e.g., large print or audio) by calling 651-296-0406 (voice). Persons with hearing loss or speech disabilities may call us through their preferred Telecommunications Relay Service.